

## **Terms & Conditions:**

### Transport & delivery:

We usually prefer not to charge extra costs for deliveries. However, on special occasions (bank holidays or common festivities), or for small order amounts, we might ask you a contribution which will be stated as soon as you place the order.

Delivery place and time will be confirmed to you as soon as you place the order. Once we receive the order we will also be able to inform you regarding possible brand or item replacements.

### Claims:

Once the order has been placed and confirmed, including a confirmation from our side of a delivery date (either verbally, by mail, fax or letter) it's not possible to cancel the order and payment must be made according to payment terms.

### Cancellation & Returns

Any breakage or damage must be immediately notified to the carrier (in writing) at the moment of delivery or by email, to our head office, within the same day. Any returns must be sent back to our warehouse via carrier who proves delivery. Returns also must be pre-approved, and returned in new, unused conditions.

### Payment Terms:

Our standard payment term is upon delivery. Any other payment term request must be pre-approved from our head office. Prices are in Euro, Vat not included. We reserve the right to change them, according to market and economic fluctuations.

### Vat Free and Duty Free Invoices

Vessels which are eligible for tax free goods, **at the moment they send the order**, must:

- a) Provide us with a copy of Certificate of Registry which certifies that the vessel is a commercial yacht.
- b) Provide us with a copy of charter contract in course of validity
- c) Provide us a copy of the crew list
- d) The Captain shall fill up, sign and stamp the Duty free form below and deliver it by hand to our agent .

Tax free provisions and bonded stores can only be supplied during the 48 hours prior to the departure of the vessel.

Any possible Customs charge, if any, will be stated at the moment of the order.

**Once customs formalities are settled** the Captain shall sign and stamp the Customs documents and **it won't be possible, in any way, and for any reason, to change the invoice. It's not either possible to apply a rebate retrospectively.** There are serious consequences for false declaration including the compounding of the vessel.

### Invoicing:

Please specify, at the moment of sending the order, if you require and how, different invoices according to different depts. Once an invoice is been issued it won't be possible to change it or split it.

Please note that **before we can proceed with the order** we need you to provide us with full details (including Vat number) of the owner and, if different, to which address do you want us to send the invoices to.

## **Duty Free application form**

I, the undersigned \_\_\_\_\_ Captain of the Commercial vessel

\_\_\_\_\_ Flag \_\_\_\_\_ request the authorization to be delivered on board

within 48 hours before the departure the following duty free items:

SPIRITS: \_\_\_\_\_ BOTTLES: \_\_\_\_\_

CIGARETTES \_\_\_\_\_ BOXES (1 BX= 10.000 PCS) \_\_\_\_\_

**Duty free are allowed while cruising under a charter contract. Provisions are to be consumed by the guests and crew during the time of the charter contract. outstanding bonds can only be disembarked after the payment of taxes and Customs duties. Duty free purchases are not allowed for static charters either alongside or anchor. In those cases vat must be paid.**

### **I certify to meet these 3 conditions:**

- 1)The vessel is commercially registered.
- 2) The vessel has a valid charter contract.
- 3)The vessel employs a permanent crew.

I also certify to have on board a valid charter contract which starts on the (date) \_\_\_\_\_

and ends on the \_\_\_\_\_

The above mentioned vessel has a crew of \_\_\_\_\_ members and \_\_\_\_\_ passengers.

Date of departure \_\_\_\_\_ for a charter of \_\_\_\_\_ days.

We require delivery on the \_\_\_\_\_ in the port of \_\_\_\_\_

Date \_\_\_\_\_ Captain's signature \_\_\_\_\_

Vessel's stamp: \_\_\_\_\_